

2024 ACCESSIBILITY/ADA ACCESS GUIDE



CONTACT

If you require immediate assistance, please notify a nearby Festival staff member. We are constantly looking to upgrade and expand our accessibility efforts so that more people can enjoy the Cali Vibes experience.

For questions, comments and suggestions after the event, please contact adafestivals@goldenvoice.com and include 'Cali Vibes' in the subject line



ACCESSIBILTY SERVICES HUBS

YOU MUST COME HERE TO RECEIVE YOUR ACCESSIBILITY WRISTBAND

We have Accessibility Services Hubs located at:

- South of The Greens Stage, next to Guest Services
- Adjacent to the Box Office at the Main Entrance

At these locations, you can:

- Learn about accessibility services and receive answers to your questions
- Receive an Accessibility Wristband
- Register service animals

SEE VENUE MAP FOR EXACT LOCATIONS.



EMERGENCY ACTION PLAN

In the event of an emergency, guests and companions should decide if it is safest to shelter in place on the platform or to evacuate via the nearest emergency exit. Accessible exit routes will be available from all areas in the venue and staff will be knowledgeable of these routes. Emergency exits will be identified with bright red and white signage. Emergency instructions may also come from stage speakers, stage videos, or public safety and festival staff.



ACCESSIBLE PARKING (ADA)

Accessible Parking is available for guests with disabilities near the main festival entrance on Shoreline Dr., just before Shoreline Village Dr. Guests must present proper placards or plates, corresponding DMV documentation, and ID.

PARKING IS STRICTLY ENFORCED AND LIMITED.



ACCESSIBLE VIEWING AREAS

ACCESSIBILITY WRISTBAND REQUIRED

Elevated areas with seating are available at The Vibes Stage and The Greens Stage. Seating is available first-come, first-serve. One companion is allowed to accompany each guest with a disability.

LOOK FOR LIT SIGNAGE IN THE CROWD TO LOCATE THESE AREAS AT NIGHT.



ACCESSIBLE RESTROOMS

ACCESSIBILITY WRISTBAND REQUIRED

All public restroom areas will feature accessible stalls or ADA-compliant portable restrooms.

FOR ACCESSIBILITY PATRONS ONLY, COMPANIONS MAY NOT USE THESE RESTROOMS...





ASL INTERPRETATION

Sign language interpreters will be available for the following acts. Please visit the Accessibility Services Hub to inquire about interpretation viewing.

	THE VIBES	THE GREENS
FRIDAY	3:25-4:15PM Collie Buddz 5:30-6:30PM Iration 6:55-8:10PM Damian & Stephen Marley 8:35-9:50PM Stick Figure	6:50-7:35PM Tribal Seeds
SATURDAY	2:05-2:45PM Little Stranger 8:35-9:50PM Gwen Stefani	4:20-5:00PM The Elovaters
SUNDAY		8:00-9:00PM Ice Cube



ASSISTED LISTENING DEVICES (ALDS)

ALDs are available for check-out at the Accessibility Services Hub inside the venue.



VISUAL DISABILITIES

Visit any Accessibility Services Hub to request a guided tour of the venue.



SERVICE ANIMALS

Service animals are permitted within the festival site. Emotional support animals or pets are not permitted. Please do not leave your furry companion in your vehicle.

ALL SERVICE ANIMALS MUST BE REGISTERED AT AN ACCESSIBILITY SERVICES HUB IMMEDIATELY.



DIETARY OPTIONS

A variety of vegetarian, vegan, raw vegan, gluten-free, and kosher food selections will be available throughout the festival.

REFER TO THE OFFICIAL CALI VIBES APP OR VISIT ANY ACCESSIBILITY SERVICES HUB FOR LOCATIONS AND OPTIONS.



INFO/LOST & FOUND

For festival-related questions, please visit our guest services team at an Info/Lost + Found location.

SEE VENUE MAP FOR EXACT LOCATIONS.

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RIDESHARE/DROP-OFF

Guests with disabilities can be dropped off by friends and family or a rideshare next to ADA parking on E Shoreline Dr.



MEDICAL

There are various Medical locations throughout the festival site. If you, or a friend, require medical assistance please locate your nearest medical location.

SEE VENUE MAP FOR EXACT LOCATIONS



ACCESSIBLE CONCESSIONS

Accessible concession stands can be found in all food service areas.



MOBILITY DEVICE CHARGING

If you need to recharge your motorized wheelchair or other medical equipment, you may do so at the Accessibility Services Hub or the Accessible Viewing Area for The Vibes Stage. Guests should bring all cords and accessories needed to charge their devices.

CHARGERS MUST USE A 110-VOLT, 20 AMP CIRCUIT.

