



### WRISTBANDS

Your wristband is your friend and must be worn on your right wrist at all times. It is your key to the campgrounds, festival grounds and concert venue. Registering your wristband in the Mondegreen App helps our team serve you. If you have wristband issues during the festival, please visit the nearest Guest Services location or the Box Office.

### THE GENERAL STORES

There are five General Stores and four Bodegas throughout the entire festival site. With over 250 items in stock, the Stores

provide everything from ice to personal hygiene products to assorted cold beverages and snacks.

### GUEST SERVICES

There are Guest Services tents located at each festival entrance, and inside the festival grounds next to the General Store. If you need assistance in the campgrounds, visit your nearest Camping Pod or Camping Hub. Info about towing and locksmith assistance is available at Guest Services, Camping Pods and Camping Hubs. Lost & Found is located at the festival Guest Services location, but items can be turned in to any Guest Services location or Camping Hub.

### ACCESSIBLE SERVICES

The Access Center location at GA ADA Car Camping is the main hub of information for accessibility related needs. This is where you can obtain your ADA credentials to access viewing areas and shuttles, charge mobility or medical devices, and more. Guests with disabilities may also visit one of our Guest Services locations for assistance and information.

### SECURITY & MEDICAL

Security and EMS services are available 24 hours a day throughout the event — go to the closest medical tent, indicated

by a red cross on this page, or alert any festival staff member if you need assistance.

### CAMPING PODS & HUBS

All Camping Pods & Hubs include access to restrooms, water refill, charging, trash/recycling drop off, shade, and friendly Camping staff. Each Camping Hub will also have General Stores selling ice, supplies and cold beverages, while select Camping Pod locations will be equipped with General Store Bodegas stocked with the essentials.

