NOVALUES

2024 ACCESSIBILITY/ADA ACCESS GUIDE

CONTACT

If you require immediate assistance, please notify a nearby festival staff member. We are constantly looking to upgrade and expand our accessibility efforts so that more people can enjoy the NO VALUES experience.

For questions, comments and suggestions after the event, please contact adafestivals@goldenvoice.com and include 'NO VALUES' in the subject line so we know which event to assist you with.



YOU MUST COME HERE TO BECEIVE YOUR ACCESSIBILITY WRISTBAND

We will have two Accessibility Services Hubs. One located outside the event at accessible parking near the main entrance, and the other within the festival grounds next to Info/Guest Services and Lockers.

At these locations, you can: Learn about accessibility services and receive answers to your questions; Receive an Accessibility Wristband; Register service animals.

SEE VENUE MAP FOR EXACT LOCATION.



EMERGENCY ACTION PLAN

In the event of an emergency, guests and companions should decide if it is safest to shelter in place on the platform or to evacuate via the nearest emergency exit. Accessible exit routes will be available from all areas in the venue and staff will be knowledgeable of these routes. Emergency exits will be identified with bright red and white signage. Emergency instructions may also come from stage speakers, stage videos, or public safety and festival staff.



Accessible Parking is available in Gate 17 (Yellow Gate) for guests with disabilities. Guests must present proper placards or plates, corresponding DMV documentation, and ID.

PARKING IS STRICTLY ENFORCED AND LIMITED.



ACCESSIBILITY WRISTBAND REQUIRED

Elevated areas with seating are available for guests with disabilities at every stage, as well as within the VIP area for the Holt Ave Stage. Seating is available on a first-come, first-serve basis. One companion is allowed to accompany each guest with a disability.

LOOK FOR LIGHTED SIGNAGE IN THE CROWD TO LOCATE THEM AT NIGHT.



有法 ACCESSIBLE RESTROOMS

ACCESSIBILITY WRISTBAND REQUIRED

All public restroom areas will feature accessible stalls or ADA-compliant portable restrooms.

FOR ACCESSIBILITY PATRONS ONLY; COMPANIONS MAY NOT USE THESE RESTROOMS.



ASSISTED LISTENING DEVICES (ALDS)

ALDs are available for check-out at the Accessibility Services Hub inside the venue.



Visit the Accessibility Services Hub to request a guided tour of the venue.



Only legitimate service animals are permitted in the festival grounds. Emotional support animals or pets are not permitted. Please do not leave your furry companions in your vehicle.

ALL SERVICE ANIMALS MUST BE REGISTERED AT THE ACCESSIBILITY SERVICES HUB IMMEDIATELY.



Vegan, raw vegan, gluten-free, and kosher food selections will be available in the Terrace. There will also be a variety of vegetarian options available through

out the festival. REFER TO THE OFFICIAL NO VALUES APP OR VISIT THE ACCESSIBILITY SERVICES HUB FOR LOCATIONS AND OPTIONS.

? INFO KIOSKS

For additional assistance, there are multiple Info Kiosks located throughout the festival site.

SEE VENUE MAP FOR EXACT LOCATIONS.



RIDESHARE/DROP-OFF

Guests with disabilities can be dropped off by friends and family or a rideshare in the Accessible Loading and Unloading zone located within Gate 17 (Yellow Gate). Please follow the signs for Rideshare Pick-Up/Drop-Off. **SEE VENUE MAP FOR EXACT LOCATION.**



There are various Medical locations throughout the festival site. If you, or a friend, require medical assistance please locate your nearest medical location. **SEE VENUE MAP FOR EXACT LOCATIONS.**



Accessible concession stands can be found in most food service areas. For a dietary options list, please visit the Accessibility Services Hub.



If you need to recharge your mobility device or other medical equipment, you may do so at the Accessibility Hub, the Mission Blvd accessible viewing platform or the Holt Ave GA and VIP accessible viewing platforms. Guests should bring all cords and accessories needed to charge their devices. **CHARGERS MUST USE A 110-VOLT, 20-AMP CIRCUIT**



